



# QAPI PROGRAMS IN THE LTC SETTING

*Grant Funded Training Program for Indiana LTC Facilities*

## DON'T MISS OUT ON INDIANA STATE CMP FUNDED TRAINING AND RESOURCES

This project provides grant funded resources, training, and consultation to Indiana nursing facilities on driving quality care through effective quality assurance and performance improvement (QAPI) programs. Participants will build skills in designing, implementing, and documenting evidence of QAPI program activities to improve resident quality of care and quality of life. Training, resources, and support are provided at no charge to participating facilities. Medicare and Medicaid certified facilities in Indiana are eligible to participate in this project. The project is tentatively scheduled to begin in 2024 and run for two years.

### WHAT TO EXPECT

#### 1 2-Day Workshop

A 2-day in-person workshop on designing & implementing a QAPI program in a nursing facility will be held regionally across Indiana.

#### 2 Implementation Period

- Participants will return to their facilities to implement at least one performance improvement project.
- Individual facility on-site consultation with a Proactive consultant will be provided to each participating facility to assist with facility's QAPI program development & application of the project resources.
- Participants will complete at least 3 of the 7 on-demand training webinars offered on 7 QAPI focus areas as outlined on the next page.
- A self-assessment with program goal setting will be completed following implementation of the initial performance improvement project to identify opportunities, needs and potential barriers to success.

#### 3 1-Day Workshop

A final 1-day workshop will be held on reviewing best practices, implementation processes, sharing project outcomes, group discussion regarding overcoming barriers, and review of self-assessment of facility learning and project development.

#### 4 Continuing Support

- Proactive will provide continuing support through monthly email newsletters with QAPI program guidance, tips, and strategies.
- Grant funded follow up consultation with a Proactive consultant will be provided should your facility receive survey deficiencies related to QAPI program areas (F865-868).

READY TO TAKE YOUR QAPI PROGRAM TO THE NEXT LEVEL?

Complete the Project Interest Survey at  
<https://form.jotform.com/233344671234150>

**PROACTIVE**  
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## KEY PROJECT GOALS

- Improve 5-Star Rating
- Reduce QAPI related citations
- Overcome barriers to QAPI program success

## PARTICIPANTS RECEIVE THESE GRANT FUNDED RESOURCES

### QAPI Toolkit containing:

- Sample written QAPI plan
- QAPI policy & procedures
- QAPI priority risk identification tool
- QAPI tracking tool
- Measure and monitoring plan
- QAPI meeting minutes form
- Root Cause analysis tool
- Performance Improvement Project (PIP) worksheet
- PIP Launch Checklist
- PIP Charter
- PIP Log and inventory
- PDSA cycle template
- Sustainability Decision Review
- Resident and Family survey of care and services with letter to send out with survey
- Employee PIP Idea worksheet
- Facility QAPI Training Materials
- Evaluation of resources
- Governing body responsibilities acknowledgement
- Annual report to governing body

Consumer Guide on QAPI Programs Booklet

QAPI Program Self-Assessment Tool

7 on-demand webinars are accompanied by a resource toolkit for each topic to provide expert guidance on the design and implementation of QAPI program activities in the facility. Webinar/toolkit topics include:

- Abuse
- Pressure Ulcers
- Falls
- Weight Loss
- Catheter Use
- Re-hospitalizations
- Successful Discharge to Community

Each webinar includes training on the designated topic and a review of best practices for implementing QAPI/PIP in that area. Each toolkit includes:

- PowerPoint slides for staff training
- Resource template for data tracking
- Tool for conducting root cause analysis
- Guidance for implementing facility-specific PIP
- Pre/post-test to use with staff training



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Complete the Project Interest Survey at  
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to take your QAPI program to the next level!

Contact us with any questions at 812-471-7777  
or [kirby@proactiveltcexperts.com](mailto:kirby@proactiveltcexperts.com)