

- ✓ Mock Survey
- ✓ Infection Control
- ✓ Plan of Correction
- ✓ Policies & Procedures
- ✓ Regulatory Guidance

# Health Inspection Support for 5-Star Success

Proactive provides the remote and on site support you need to drive regulatory compliance and survey preparedness.

## **3 Parts of the Mock Surveys Include**



#### **Initial Pool Process**

Interviews, Observations & Limited Record Reviews

#### **Sample Selection**

Combination of remote & on site MDS sample selection

**View Sample Size Grid** 

#### **Investigation Portion**

9 Mandatory Tasks, Closed Record Reviews & Triggered Investigations

### **9 Mandatory Tasks**

- 1. Dining Observation
- 2. Infection Control & Immunization
- 3. Kitchen/Food Service Observations
- 4. SNF Beneficiary Protection Notification Review
- 5. Medication Administration
- 6. Medication Storage
- 7. QAA/QAPI
- 8. Resident Council Meeting
- 9. Sufficient & Competent Nurse Staffing

In addition to mock surveys, Proactive assists nursing facilities with Infection Control survey preparedness, complaint surveys, survey response, and correction of deficiencies.



## **Mock Surveys for Advanced Preparation**

Proactive offers mock survey services to assist providers in preparing for the annual survey process by identifying potential risk areas. Our experienced team identifies potential deficiencies related to your systems, procedures and processes of care.

The mock survey process includes initial pool process interviews, observations, and record reviews for a partial survey sample. Proactive consultants complete:

- All 9 mandatory tasks
- A review of all additional areas triggered for review through the initial pool process
- A detailed report of findings to guide any needed plan of correction

Resources and guidance are available as needed in follow up to the mock survey visit including consultation on developing a plan of correction, policy and procedure development, follow-up compliance visits, staff training, and on-going regulatory compliance consultation services.



## **Prepare and Respond Effectively**

Our clinical consultants have extensive experience serving in long-term care leadership and consulting positions, including positions as Director of Nursing, Administrator, Nurse Assessment Coordinator, and Corporate Nurse Consultant. Our services can be performed virtually or in-person.



**Reimbursement Audits** 



5-Star Workplans



**Training & Education** 



**Regulatory Guidance** 



Survey Support/Mock Survey



Plan of Correction



**Legal Nurse Consulting** 



Medical Review Support, ADRs & Appeals



**Infection Control** 



SNF Compliance & Ethics Programs

Contact us to schedule a mock survey and for regulatory compliance assistance.

